

User-Led Organisation Core Group Meeting Mint Lane, Lincoln 6th July 2011

1. Present

Nigel Webster	West Lindsey Disability Network
Jo Minchin	County Carers
Mike Martin	
Susan Lipscombe	County Carers
Iggy Patel	Psi Board

In Attendance

Tara Kellie	Lincolnshire CDA
Emma Krasinska	Lincolnshire County Council
Helen Oliver	Voiceability

Apologies

Susan Swinburn	South Lincs Blind Society
Steve McGuiness	
Georgie Allen	
Ian Brown	Sport Partnership/PSI Board

Item	Comments	Responsible Person
<p>1. Introductions Apologies</p>	<p>Iggy introduced himself to the core group. Talked about his experiences and knowledge regarding legal issues and disability, challenging public bodies, access audits. Previous role working as Diversity and Equality officer at LCC and prior to that in trading standards. Currently being made redundant wanting to use free time to support organisations such as LIL, partnership board and Voiceability, as well as setting up his own business.</p>	
<p>2. Last Meeting Minutes</p> <p>Actions arising</p>	<p>Add Nigel Webster's name to apologies.</p> <p>Page 4: Ref-Page 9 of April 6th minutes amendment- ' a 6 month commitment was a stumbling block for participation in core group for <u>one person</u>' i.e not a general problem.</p> <p>Page 9- £330,000 should have been £32,986</p> <p>LD rep: We need one. Georgie is unlikely to be able to come in the near future. Helen may have a volunteer champion interested. Nigel may have some people to approach through his group. If people need support, we can help them access the meetings through Total Voice.</p> <p>Quality checking is in action TK</p> <p>Independent brokerage for OP services – wait for Emma's input on this later.</p>	<p>TK to ammend</p>

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	<p>Jo did FACS response from LIL. The FACS decisions are being deferred until Oct 2011 because LCC are concerned about the consultation process in light of recent challenges to LA's in other areas and subsequent suing e.g in Birmingham. Perhaps this is something that LIL can look at, the whole consultation process for the LCC appear flawed. The official LCC consultation meetings were announced very late without time for people to respond to them. Quality commission reports that LCC is not known for listening to SU's. The managers at the top have no awareness or understanding of diversity and equality.</p>	
<p>3. Update report</p>	<p>Branding Logo. Finalised: New name = Lincolnshire Independent Living. Banner made. Logo based on the Empowerment statue in the centre of Lincoln.</p> <p>Membership form has info from banner, aims of organisation.</p> <p>Some discussion on the questions on the form. Asks for name and if you consider yourself to have a disability. Answer Yes = voting rights, no = no voting rights. Do we ask if they get a direct Payment? Ask what format they want information in? Letter, email, audio, Easy read, other?</p> <p>What kind of disability do you have? LD, Sensory, Physical, Neurological, Other.</p> <p>Are you a carer? We need to promote people who are carers too. In constitution, people with direct experience of disability, you get full voting rights. Carers can vote for people with disability by proxy. Need to include carers because of equality act, if we look at social model of disability, carers are disabled by society.</p> <p>Over 16 confirmation, and agreement with aims of LIL.</p>	

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	<p>Can we use Recycled paper? Using Pelican trust for printing and distribution, depends on quality of paper.</p> <p>Name is registered online, www.lincolnshireindependentliving.co.uk but only links to community website for now.</p> <p>TK to finalise membership form and send to Pelican for printing, then will distribute these to core group, LA etc- would like to make sure they are in the Personal Budgets info packs.</p> <p>Peer support champions workshops. Booked venues. Grantham, Louth, Lincoln, with Spalding still to be booked. Likely to move dates because they are looming, and we are not prepared. Also clash with summer holidays. Will shift them to September? All agreed to do similar dates but in September. TK and MM to rebook</p> <p>Penderels are happy to support LIL, in particular the peer support network. If we want any training from them for this they are happy to do. It seems that there are issues with Penderels new support contract that is preventing them from working effectively. People not getting advice on DP from Penderels first, Social Workers are doing it instead and once they have decided they are referred for employment support but for very limited periods and then cases are closed. Huge bottleneck as referrals have to go through Customer Relation Unit and not necessarily being passed on. Re-referrals in also have to go through CRU.</p> <p>If people have a DP at the moment, we can get info out through the DP team, but if someone is waiting for one, there is no way for us to get info to them. The people who</p>	TK/MM

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	<p>need another avenue of advice are the ones that we cannot reach. Iggy had to do so much research to find out about his rights. TK to speak to EK about this, one solution would be to make sure Voiceability leaflet and LIL leaflet are in the Personal Budget packs and that these have to go out to everyone.</p> <p>People don't know what their eligibility criteria is. People afraid to ask because they are worried that what they have will be messed up.</p> <p>The way that questions are raised in the FACS are biased towards making people look more capable than they are. We need to put information packs out on how to work with the FACS questioning.</p> <p>Quality checking. Total Voice Voicability (national part of the organisation) have a partnership contract with many partners to do CQC checking may do some stuff locally. CQC are paid opportunities.</p> <p>How will payment affect their benefits. The work is AD Hoc, £17 per hour. But they don't pay for travel costs. Needs to be split so it takes account of that.</p> <p>Iggy wants to do some work on Local businesses – access to all sorts of areas. Visited 32 premises for LCC in 2010. Awful problems if visual and hearing impaired. OK for physical. Biggest issue is staff. Need to train front line staff on disability awareness. Staff can be rude and ignorant. Basic awareness is sorely lacking. Iggy working with Access Lincolnshire – works with Local chamber of commerce. Looks at getting in to town and parking, but needs to be expanded in to shops. Shared portable ramps? LAG in Sleaford with safe place badges. Want to open that up.</p>	TK

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	<p>Nigel Shopmobility. Talked about ramps, but shops were worried because told that portable ramps were not covered by insurance. It is a possible issue. Put bell outside the shop? Cost is not the biggest factor, awareness is the stumbling block.</p> <p>We need a smaller focus group to work on this. Combine checking access with customer services at the same time.</p> <p>Susan, Iggy and Nigel volunteer for the focus group. Email others for interest.</p> <p>TK has managed to access some free training re running community organisations, which was identified early on in the core group formation. Got funding through Birchwood access centre, EH consultancy will train us. We need to be able to say when, we want to do it, may be restricted on date funding is available for.</p> <p>First session needs to be fixed in calendar. 26th 27th or 28th July Birchwood access centre has good parking. 2 hour initial session.</p> <p>Funding, Lincs CDA has been asked to resubmit a bid for some projects which LIL could be interested in.</p> <p>Business planning – Need to sort this out so that we have a plan and focus to work towards- business planning meeting arranged for</p> <p>Community fun day Sunday 24th July Lincs football ground do we want to do a stand? Health Network Event on Monday 1st August, Sincil Bank Football ground. Yes to Health Network one, Iggy happy to do.</p>	<p>IP/TK</p> <p>TK to arrange</p> <p>IG/TK</p>

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	Tara met with Susie Alexander (consultant for LCC) to discuss changes in assessment and care management e.g the trusted assessors role whereby trained organisations other than LCC social workers could be carrying out assessments-i.e ULO. Need to take this idea and go forward with it. Susie is researching and making recommendation. Can she come and speak to us about the recommendations? Yes. We need to be looking at independent brokerage. Not sure what LPFT take on brokerage and trusted assessors is. We need to fight for independent brokerage.	TK to circulate
<p>4. Development Worker Position</p> <p>Action Plan Update</p>	<p>Development worker. Tara going on maternity leave mid September. Needs to hand over to someone and develop the roll over the next 2 months. Feels the post should go to someone with direct experience of a disability. Further posts will be dependent on what future funding we have. 2.5 days per week. CDA may not want to take on the employment responsibilities TK to check. Make sure it is presented as temporary because of funding issues. Need to look at how benefits will be affected. The job could be split. It could be a shared position. Pay people for project hours. Mike could do 7 hours a week admin work. Tara will send a job description out. How accurate is it compared to what Tara actually does?</p> <p>However you split it up, you need a lead person. Iggy would be happy to do that as a volunteer for starters.</p> <p>How are we legally placed. Do we have to advertise outside the group? Need to meet again soon to cover this.</p> <p>Propose that we need to look closely at the job description and make a sub group very soon, next 2 weeks or so. Recruitment takes time! End of July.</p>	TK to send out revised version

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	<p>Information pack for people like Emma to take with her to meetings and distribute to networks.</p> <p>Membership forms can be produced pretty quickly.</p> <p>Income generation work.e.g. if anyone was doing work that would affect benefits, do it through ULO and have it work as 'credits' towards training. Tara to do before she goes.</p> <p>Can we have a couple of people take responsibility for work on papers and documents coming in? Iggy likes ripping through stuff. Mike happy to attend events.</p> <p>Constitution needs signing (updated version) Still need to catch those who didn't sign it before.</p>	<p>TK</p> <p>IP/MM</p>
<p>5. Adult Social Care commissioning update</p>	<p>Adult Social care commissioning update delivered by Emma:</p> <p>EK briefly, the department has slimmed down to 50% of former capacity. The losses won't be easy for the council to recover from. Lack of understanding about what you need to have as capacity for functioning. Jobs amalgamated. Posts to be shared around, losing key leads and they are to be embedded in generic job rolls. Not likely to be as effective. But have to work within the new structure.</p> <p>Working to a model called World class commissioning. Ask Emma for a diagram of structure.</p> <p>Strategic direction – personalisation. Huge budget deficit, focus on how to improve services but reduce cost. Ditching in house provision, releasing money to be put back in to services.</p>	

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	<p>EK new roll is a commissioning manager, personalisation refresh, trusted assessor, brokerage, peer support and a link to carers agenda. These are the principle areas of her lead. Wants to open up more concrete ways of working with LIL. Can see the ULO becoming a trusted assessor, and through peer support. EK looking at brokerage right now, and to provide family support for families doing their own brokerage.</p> <p>5 of the 8 in house OAP homes will be closed in September with last 3 being closed soon after that. They are mostly for respite care/day care, with not many residents. Huge impact on carers! Emma is leading on a project on brokerage for people getting day care replacement services. What can we learn from other brokerage projects across the UK. Independent brokers, peer support of families and in house staff to become brokers. Will last point become a reality? Short term project. Fundamental to achieving personalisation.</p> <p>Iggy commented- If you have already made a decision it's too late. We should be involved right from the start. We can help by being involved with the decision making process. Work with us to resolve the conflicts. Have to get away from the process as it is.</p> <p>We need to mitigate the effects of what is happening as much as we can. The devil is in the detail. We have significant rolls in the peer support and brokerage fields. We need time to focus on Emma's presentation and make decisions based on it. We need a full day to do this effectively.</p>	
<p>6. Any other business</p>	<p>Next meetings:</p>	

6th July 2011

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	Arranging training session -26 th July 2011 TBC 18 th August 2011– business planning and adult social care commissioning meeting 10:30am Mint Lane.	